

911 Director Eugene Police Department



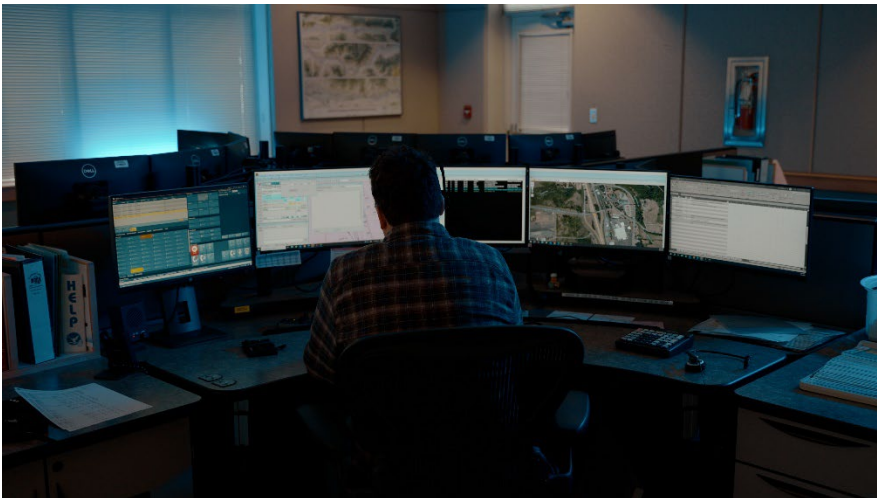
Our Community

Eugene is the second largest city in Oregon, and offers an exciting mix of arts, culture, education, scenic beauty and a passion for recreation. Eugene is located in the scenic Willamette Valley, 60 minutes from the rugged Pacific Coast and 60 minutes from the breathtaking Cascade Mountains. With more than

100 city parks, 250 miles of bicycle trails, and numerous lakes, rivers and streams nearby, Eugene offers a wide range of recreational activities to residents and visitors. Eugene's mild climate and lush landscapes are just a few of the city's attractive features. Additionally, Eugene's airport has direct flights to 11 international airports for easy access.

Eugene is well-known as the home of the University of Oregon. With 24,000 students and more than 6,000 employees, the UO plays a major role in the community, as does Lane Community College and Northwest Christian University. The employment base has become increasingly dominated by services, trade, and government, and less reliant on the timber industry.

Eugene is a friendly community with residents who are active and passionate about quality-of-life issues. The UO brings a cosmopolitan feel to the community, and the collegiate teams have contributed excitement and pride on a regional basis. Eugene hosted the Olympic Trials for Track and Field in 2008, 2012, and 2016. It was the host of the World Athletics Championships in 2022. Living in the City of Eugene offers all of this along with the advantages of higher education, a strong public school system, and a short commute to work.



Our City Organization

Eugene has a strong city manager form of government. In this form of government, the city council develops legislation and policies to direct the City. The city manager, hired by the city council, provides administrative direction to the organization, oversees City of Eugene personnel and operations, and carries out the city council’s direction. The City of Eugene has over 1,595 employees and a \$860 million total budget in Fiscal Year 2022. The City of Eugene is service-oriented and a welcoming organization that provides services through six departments:

- Central Services
- Fire and Emergency Medical Services
- Police
- Library, Recreation and Cultural Services
- Planning and Development
- Public Works



Eugene Police Department Central Lane Public Safety

The Eugene Police Department (EPD) is a state accredited and progressive law enforcement agency that serves the City, as well as the region through its 911 Communications Center.

The 911 Director is one of five division managers who report to the Police Chief and Deputy Chief, who oversees all police services for the City of Eugene and the regional 911 Center. The Eugene Police Department employs about 221 sworn officers and 140 civilian employees who provide a variety of police services. The department operates with a budget of approximately \$68 million. EPD has received state and national recognition for its outreach to vulnerable communities and its Volunteers in Policing program.

Central Lane Dispatch Service Area

Central Lane Communications is the largest of three public service answering points (PSAPs) in Lane County.

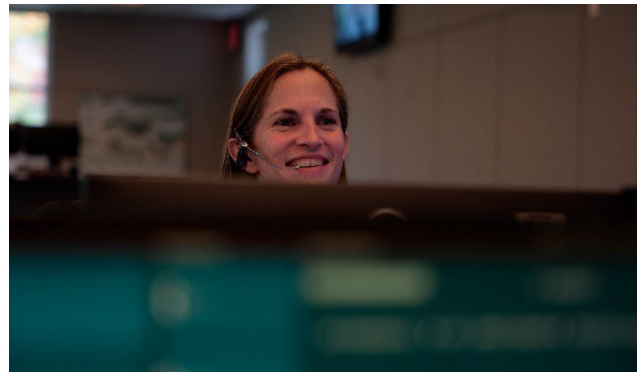
The 911 Communications Center maintains 61 employee positions, of which are 42 Communications Specialists that provide 911 and non-emergency call taking as a PSAP, police dispatching for EPD and dispatching fire and EMS for Eugene/Springfield Fire and 13 surrounding rural fire agencies.



The Ideal Candidate

The ideal Communications Director candidate will be able to lead a major operational and administrative division for a modern, progressive police department who also serves a variety of fire customers, instill trust in the services with the community, develop and implement plans to achieve the mission and vision of the department and supported agencies, and inspire employees to perform with excellence.

As a member of the police department's management team, the 911 Director will work with the Chief and Deputy Chief as a collaborative team to provide leadership and management of department-wide issues, while supporting the goals and directions for the department from the City Manager and the City's elected leadership.



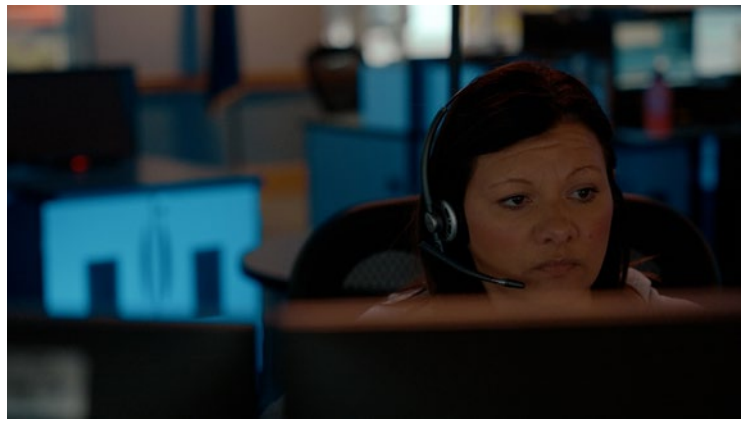
Desired characteristics and abilities:

- Model integrity and ethical behavior
- Make sound and well-informed decisions
- Develop objectives to achieve the department's missions
- Communicate effectively with cross-cultural audiences
- Foster effective working relationships with diverse groups
- Identify issues, analyze problems, and work collaboratively to solve them
- Be accessible and supportive of professional development, retention, and diversity initiatives
- Understand and appreciate positive, and productive labor relations
- Develop and maintain relationships with other agencies to enhance service
- Provide leadership in bringing intergovernmental and community partners together

Minimum Qualifications

To be considered for this position, candidates must have:

- At least six (6) years of professional experience in emergency communications, including three years of senior management experience within a larger organization or as a Director within a smaller organization. Recent Emergency Communication Center communications management experience preferred.
- Equivalent to a bachelor's degree from an accredited college or university in communications, criminal justice, business administration, public administration, emergency management, public safety, or a closely related field. Master's degree preferred.
- The Director must possess or have the ability to obtain: a DPSST Basic Telecommunicator certification; management certification issued by the Oregon Board of Police Standards and Training; CPR certification; an appropriate, valid Oregon's Driver's license.



Come Serve with Us How to Apply



Benefits: Six percent contribution to PERS retirement system, 3% contribution to a deferred compensation program if the employee contributes at least 1%, life insurance, health, dental, and vision care; competitive vacation, sick leave, and holiday leave.

From January 1, 2020, through December 31, 2024, most retirees may work for a PERS-participating employer for an unlimited number of hours while continuing to receive their pension benefit. These rules will now continue through December 31, 2034, based on HB 2296. If you have questions about your specific situation, including any restrictions to hours, please refer to the [PERS: Work After Retirement page](#).

Salary: \$135,137.60 - \$182,416.00 annually

Closing Date: December 3, 2023 @1700 hours

A full description of the 911 Communications Division Director position and instructions for applying online are available on the City of Eugene website at: www.eugene-or.gov/jobs (click on this link and then select current job openings and then select EPD Communications Division Director)

Questions and inquiries may be directed to:

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